



WWW.DIAXRAY.COM

COMMENTS, COMPLAINTS & COMPLIMENTS

*** TO COMPLETE AN ONLINE FORM – PLEASE VISIT WWW.DIAXRAY.COM / CONTACT US***

At Diagnostic Imaging Associates, we are dedicated to excellence in customer service and patient care. We appreciate and respect your needs, and therefore strive to maintain and surpass the highest professional, technical, and service standards. *Simply stated, we go all-out to preserve our position as the medical imaging provider for those who value the highest quality care and service.*

Please share your concerns with us and your dedicated DIA Representative will work diligently with the Site Managers to ensure you receive a resolution. As well, feel free to relay your positive experiences so we may recognize those individuals – we are proud of our Team. We look forward to gaining an improved awareness of your needs and wants, identifying your ideals, and supporting your expectations. DIA feels it is essential to maintain your trust and satisfaction, and we understand it can only develop by cultivating strong two-way communication.

Once completed, email or fax directly to your DIA Representative for processing. *We look forward to hearing from you!*

DIA REPRESENTATIVE	EMAIL	FACSIMILE	TELEPHONE
Barbara Novack	bnovack@diaxray.com	302.993.2346	302.893.4735
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Jennifer McFall	jmcfall@diaxray.com	302.993.2346	302.354.6257

PLEASE CHECK (☒) THE DIA SITE FOR WHICH THIS ACCOUNT PERTAINS

BRANDYWINE IMAGING
3206 Concord Pike, Wilmington • (302) 654-5300

OMEGA IMAGING & MRI
L-6 Omega Dr., Newark • (302) 738-9300

MRI OF WILMINGTON
1020 N. Union St., Wilmington • (302) 427-9855

OMEGA NUCLEAR
K-15 Omega Dr., Newark • (302) 368-8150

PIKE CREEK IMAGING
3105 Limestone Rd., Suite 106, Wilm • (302) 995-2037

WOMEN'S IMAGING CENTER
J-24 Omega Dr., Newark • (302) 738-9100

GLASGOW IMAGING
100 Peoples Plaza, Newark • (302) 392-5600

CENTRALIZED SCHEDULING CALL CENTER
(302) 369-4DIA (4342)

DATE: _____

PHYSICIAN NAME: _____

CONTACT PERSON / TEL#: _____

COMMENT, COMPLAINT, OR COMPLIMENT *(Please write a brief description, and include names when applicable.)*

CONCLUSION *(To be completed by DIA personnel.)*

